

QUALITY POLICY

MOD-520

Declaration

Our organization pursues a goal considered strategic for business continuity which is that of quality understood as:

Ability to ensure regular production of goods and services and to satisfy in a complete way the needs of the customer, whether they are expressed or latent.

In order to tackle the quality process, the organization undertakes to implement, adopt and continuously improve the quality management system in accordance with the International Standard ISO 9001:2015.

The critical success factors of this improvement process, which top management undertakes to cultivate and promote, are:

- **The authentic and motivated approach** to the real satisfaction of the customer's needs
- The **true understanding of its needs** and the ability to manage them according to the requirements of the system
- Satisfaction of all identified **stakeholders**
- **The involvement of all company personnel** , who in various capacities are employed in quality processes, in research and in the implementation of increasingly advanced technological solutions at the service of the market
- The desire to work in a **positive, reassuring and promising atmosphere** for the organization, its staff and all interested parties.

With the approval of this Quality Policy, the top management undertakes to guide the organization towards an excellent level of **compliance with customer requirements, those of the system and the standard and with mandatory requirements.**

Approval signature date

21/11/2022

AD signature for approval

